

Costs and Limitations of Certified Health IT – OpenVista CareVue, release 2

Capability and Description	Costs or Fees	Contractual Limitations	Technical or Practical Limitations
<p>OpenVista CareVue is an integrated EHR system for acute care and inpatient behavioral health environments, as well as integrated delivery networks. It is 2015 Edition ONC certified for both inpatient and ambulatory use. Capabilities include computerized provider order entry for medications, laboratory and imaging tests, electronic prescribing, drug-drug and drug-allergy checks, clinical decision support, vitals, problem lists, medication lists, electronic notes, family health history, and electronic medication administration record.</p> <p>2015 Edition EHR criteria applicable to OpenVista CareVue Release 2: a.1, a.2, a.3, a.4, a.5, a.6, a.7, a.8, a.9, a.10, a.11, a.12, a.13, a.14, b.1, b.2, b.3, b.4, b.5, b.6, c.1, d.1, d.2, d.3, d.4, d.5, d.6, d.7, d.8, d.9, e.1, e.2, e.3, f.1, f.2, f.3, f.7, g.1, g.2, g.3, g.4, g.5, g.6, g.7, g.8, g.9, h.1</p>	<p>OpenVista CareVue is licensed on a subscription basis, typically for a five-year term with a fixed annual cost. There is no charge for upgrades as new versions of software are released during the term of the subscription.</p> <p>Software may be deployed on customer’s servers, or remotely cloud hosted by Medsphere. If the software is cloud hosted, Medsphere manages servers and backups and the customer has a per user, per month cost.</p> <p>If software is deployed on customer servers, additional costs may be incurred for operating system and database licenses.</p> <p>Additional cost may be incurred for the use of the MediSpan pharmacy database.</p>	<p>Customer must obtain licensing for Current Procedural Terminology (CPT) codes from the American Medical Association.</p>	<p>None</p>
<p>Clinical Messaging and Patient Portal These support sending and receiving secure, encrypted messages using the Direct protocol, and securely posting data on a patient portal for patient access. These features support the Meaningful Use objectives for Patient Electronic Access, Coordination of Care, and Health Information Exchange as well as the MIPS ACI Measures for Request/Accept Summary of Care, Send a Summary of Care, and Secure Messaging.</p> <p>2015 Edition ONC criteria applicable are b.1, b.2, e.1, e.2, e.3.</p>	<p>Clinical Messaging and Patient portal may require an additional cost. The cost is a fixed annual amount allowing unlimited patient portal use, and up to 100 Direct addresses.</p>	<p>Up to 100 Direct Addresses may be deployed without additional cost. Establishing more than 100 Direct addresses will incur cost per address, per month limits placed on portal or messaging. No charges for establishing connectivity to additional HISPs.</p> <p>No limits placed on number of messages or number recipients sent to.</p>	<p>OpenVista CareVie Clinical Messaging and Patient Portal rely on the Surescripts HISP which is a member of the DirectTrust association ensuring connectivity to wide range of over 95,000 healthcare organizations, over 50 health information exchanges and more than 300 electronic health record and personal health record products.</p> <p>Connectivity to any EHR or HISP that is not part of DirectTrust and doesn’t yet have a relationship of trust with Surescripts will be done upon request.</p> <p>Each Direct message can be sent to one recipient at a time.</p>

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<p>Electronic Prescribing E-prescribing including EPCS (for controlled substances) is supported within OpenVista CareVue.</p> <p>Supports MU objective for eRx and MIPS measure for eRx as well as requirements in some regions for the electronic prescribing of controlled substances (EPCS).</p> <p>2015 Edition ONC criteria applicable: b.3</p>	<p>Electronic Prescribing may incur an additional cost, per prescriber per month.</p> <p>EPCS for controlled substance may incur an additional cost for real time prescriber identity verification services. Cost is per prescriber, per month.</p>	<p>None.</p>	<p>EPCS requires use of a fob or token for code generation.</p>
<p>Interfaces OpenVista CareVue supports a variety of interfaces to other health information technology including systems for Admission, Discharge, Transfer (ADT), Orders, Results, Procedures, Charges, Images. Text, Lab Information Systems (LIS), Picture Archiving and Communications Systems (PACS), and Automated Dispensing Machines (ADM) for medications.</p> <p>Other interfaces are provided for reporting of lab results to public health agencies, immunizations to immunization registries, and syndromic surveillance reporting.</p> <p>These interfaces support the Meaningful Use objective for Public Health Reporting.</p> <p>2015 Edition ONC criteria applicable: f.1, f.2, f.3</p>	<p>Custom interfaces may incur a one-time implementation cost and ongoing annual support cost.</p> <p>Interfaces to laboratory devices may require licensing of additional lab device software from a third party.</p> <p>Customization of standard reporting interfaces for public health reporting to meet state or local requirements may incur additional cost.</p>	<p>Establishment of interfaces may require contractual arrangements with suppliers of other HIT systems to which interfaces connect.</p>	<p>A product such as Data Innovations/Sunquest middleware is required to interface directly to lab devices.</p> <p>Documentation for configuration and deployment of Medsphere’s certified interfaces for syndromic surveillance, immunizations and lab reporting are provided so customers can do the configuration, or Medsphere can be contracted.</p>

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<p>Data Export OpenVista CareVue provides the ability to export data at a given time or on a recurring schedule, for selected patients or all patients, for specific encounters or a date range. Health Care Surveys can also be exported, compliant with the standard for National Health Care Surveys Release 1.2, DSTU. This may help customers meet the Meaningful Use objective for Public Health Reporting. 2015 Edition ONC criteria applicable: b.6, f.7</p>	<p>There is no fee for the use of the data export or health care survey functions. A customer seeking to export large quantities of data may incur costs for specialized support if they require export of data in formats other than the standard CCDAs supported by Medsphere.</p>	<p>Customer assumes responsibility to protect patient privacy and security for exported data.</p>	<p>No programming is needed for customers to set up one-time or recurring data exports. Exporting CCD documents can be resource intensive, especially when large numbers of patient records are involved. Use caution in configuring exports and do not schedule exports unless needed.</p>
<p>Application Programming Interface OpenVista CareVue has a published application programming interface designed to support development and deployment of applications by our customers or third parties to securely access protected health information.</p>	<p>A cost may be incurred to configure and support real-time access of patient data via the API. This may include a one-time cost for configuration, and an ongoing cost for support, which may have a fixed and a variable component (based on volume of access).</p>	<p>Medsphere or users of Medsphere’s OpenVista CareVue may require a contractual arrangement for connecting to systems containing Protected Health Information, in order to allow security and control according to HIPAA rules.</p>	<p>No registration is required for access to API documentation. Medsphere may require developers to obtain a unique identifier for their applications wishing to access PHI. Granting individual user access for applications is the responsibility of the Medsphere customer.</p>
<p>Electronic Clinical Quality Measures OpenVista CareVue supports the export of QRDA Category I files for calculation of electronic clinical quality measures (eCQMs) in other software, and is certified to criteria c.1, “Clinical Quality Measures Record and Export.”</p>	<p>A cost may be incurred for deployment and support of a tool to import data and calculate eCQMs and report the results.</p>		
<p>Patient Specific Education OpenVista CareVue provides various techniques to access patient education materials, including use of the Infobutton standard to access websites. This helps support the MU Objective</p>		<p>Some education services may require a license. The default sources linked to by OpenVista CareVue release 2 do not require a license.</p>	