



Medsphere

Medsphere Systems Corporation

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2024 Real World Testing Results ChartLogic Patient Portal

GENERAL INFORMATION

Plan Report ID Number:

Developer Name: ChartLogic, a Division of Medsphere Systems Corporation

Product Name(s): ChartLogic Patient Portal

Version Number(s): 9

Certified Health IT Product List (CHPL) Product Number(s): 15.04.04.1223.Char.09.00.1.170814

Developer Real World Testing Plan Page URL:

<https://www.medsphere.com/certifications/RealWorldTesting/ChartLogic/>

Developer Real World Testing Results Report Page URL:

<https://www.medsphere.com/certifications/RealWorldTesting/ChartLogic/>

CHANGES TO ORIGINAL PLAN

No changes occurred to the original plan.

WITHDRAWN PRODUCTS

Not Applicable

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Using functions of the ChartLogic Patient Portal, we planned to test the functionality of 170.315 (e)(1) View, Download, and Transmit. This criterion involves the patient facing view of the portal, our testing included reviewing data in system logs to determine the methods of transmission and transmission rates utilized by patients.

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

- Yes, I have products certified with voluntary SVAP or USCDI standards. (If yes, please complete the table below.)
- No, none of my products include these voluntary standards.

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
Health IT Module CHPL ID	N/A
Conformance measure	N/A

Care Settings

Only Ambulatory care settings were used to complete the testing in obtaining these results.

Metrics and Outcomes

Measurement /Metric	Associated Criterion(a)	Relied Upon Software (if applicable)	Outcomes
Care Coordination Thresholds and Mechanisms	170.315(e)(1) View, Download and Transmit	Surescripts Clinical Direct Messaging	System logs were used to retrieve data representative of the mechanisms that were used for transmission by the patient. These mechanisms include either encrypted or unencrypted message types. Overall, the data showed that there were 165 attempts of transmission and all 165 were transmitted using the encrypted

			method. Of the 165 attempts, 129 of those were successful resulting in a 22% error rate which most notably was indicative of invalid recipient addresses.
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KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Collection of data	Ambulatory	Quarterly
Final collection, review of data	Ambulatory	December 2024
Generation of aggregate report and submission	Ambulatory	January 2025

Acknowledgement Signature

This Real World Testing Results Report is complete with all required elements, including measures that address all certification criteria and care settings. All information in this report is up to date and fully addresses the health IT developer's Real World Testing requirements.

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Date: January 29, 2025